

East Tennessee State University

# Registration Guide

Register on [GoldLink](#)

## Accreditation

### Southern Association of Colleges and Schools Commission on Colleges

East Tennessee State University is accredited by the Southern Association of Colleges and Schools Commission on Colleges to award baccalaureate, master's, education specialist, and doctoral degrees. Contact the Commission on Colleges at 1866 Southern Lane, Decatur, Georgia 30033-4097, telephone 404-679-4500, or [SACSCOC](#), for questions about the accreditation of East Tennessee State University.

### Memberships

The American Council on Education  
The American Association of State Colleges and Universities  
The Tennessee College Association  
The Council for Advancement and Support of Education  
The Council of Graduate Schools in the United States  
The Council of Southern Graduate Schools  
The Council on Undergraduate Research  
The Tennessee Conference of Graduate Schools  
Association of Academic Health Centers  
Oak Ridge Associated Universities  
Institute of International Education  
National Collegiate Athletic Association  
The Southern Conference

East Tennessee State University is fully in accord with the belief that educational and employment opportunities should be available to all eligible persons without regard to age, gender, color, race, religion, national origin, disability, veteran status, or sexual orientation. Public higher education in Tennessee is coordinated by the Tennessee Higher Education Commission and consists of two systems – The University of Tennessee System, governed by the University Of Tennessee Board Of Trustees, and the state university and community college system of Tennessee governed by state university boards and the Tennessee Board of Regents. The General Assembly created the Commission in 1967 to achieve coordination and unity among the programs of Tennessee's public post-secondary institutions and to serve as a primary source of information concerning higher education in Tennessee.

### ETSU Vision Statement

Developing a world-class environment to enhance student success and improve the quality of life in the region and beyond.

### ETSU Mission and Values

ETSU provides a student-centered community of learning, reflecting high standards and promoting a balance of liberal arts and professional preparation, and continuous improvement. The university conducts a wide array of educational and research programs and clinical services including a comprehensive Academic Health Sciences Center. Education is the university's highest priority, and the institution is committed to increasing the level of educational attainment in the state and region based on core values where:

**PEOPLE** come first, are treated with dignity and respect, and are encouraged to achieve their full potential; **RELATIONSHIPS** are built on honesty, integrity, and trust; **DIVERSITY** of people and thought is respected; **EXCELLENCE** is achieved through teamwork, leadership, creativity, and a strong work ethic; **EFFICIENCY** is achieved through wise use of human and financial resources; and **COMMITMENT** to intellectual achievement is embraced.

ETSU endorses the value of liberal education and provides enriching experiences in honors education, student research and creative activity, study abroad, service learning, and community-based education.

ETSU honors and preserves the rich heritage of Southern Appalachia through distinctive education, research, and service programs and is actively engaged in regional stewardship.

ETSU affirms the contributions of diverse people, cultures, and thought to intellectual, social, and economic development.

ETSU offers students a total university experience that includes cultural and artistic programs, diverse student activities, a variety of residential opportunities, and outstanding recreational and intercollegiate athletic programs.

ETSU awards degrees in over one hundred baccalaureate, master, and doctoral programs, including distinctive interdisciplinary programs and distance education offerings that serve students from the region and beyond. (Approved by the ETSU Board of Trustees 3/24/17)

To see more information on the University please visit: [ETSU Catalog](#)

To view more ETSU Policies please visit: [ETSU Trustees Policies](#)

# Registration Preparation

This guide provides information and directions for registration each semester. The university catalog is the official publication of the university and should be consulted by all students in matters relating to academic policy and program planning.

## Disclaimer

Course offerings in Goldlink do not constitute a contract between students and the university. The university reserves the right to add, delete, or change courses or sections as circumstances may require.

## The Family Educational Rights and Privacy Act

The **Family Educational Rights and Privacy Act** (FERPA) afford eligible students certain **rights** with respect to their education records. (An “eligible student” under FERPA is a student who is 18 years of age or older or who attends a postsecondary institution.) These rights include:

- The right to inspect and review the student's education records within 45 days after the day that East Tennessee State University receives a request for access. A student should submit to the registrar, dean, head of the academic department, or other appropriate official, a written request that identifies the record(s) the student wishes to inspect. The school official will make arrangements for access and notify the student of the time and place where the records may be inspected. If the records are not maintained by the school official to whom the request was submitted, that official shall advise the student of the correct official to whom the request should be addressed.
- The right to request the amendment of the student's education records that the student believes is inaccurate, misleading, or otherwise in violation of the student's privacy rights under FERPA. A student who wishes to ask the school to amend a record should write the school official responsible for the record, clearly identify the part of the record the student wants changed, and specify why it should be changed. If the school decides not to amend the record as requested, the school will notify the student in writing of the decision and the student's right to a hearing regarding the request for amendment. Additional information regarding the hearing procedures will be provided to the student when notified of the right to a hearing.
- The right to provide written consent before the university discloses personally identifiable information (PII) from the student's education records, except to the extent that FERPA authorizes disclosure without consent. The school discloses education records without a student's prior written consent under the FERPA exception for disclosure to school officials with legitimate educational interests. A school official is a person employed by the [School] in an administrative, supervisory, academic, research, or support staff position (including law enforcement unit personnel and health staff); a person serving on the board of trustees; or a student serving on an official committee, such as a disciplinary or grievance committee. A school official also may include a volunteer or contractor outside of the [School] who performs an institutional service of function for which the school would otherwise use its own employees and who is under the direct control of the school with respect to the use and maintenance of PII from education records, such as an attorney, auditor, or collection agent or a student volunteering to assist another school official in performing his or her tasks. A school official has a legitimate educational interest if the official needs to review an education record in order to fulfill his or her professional responsibilities for the East Tennessee State University.

The right to file a complaint with the U.S. Department of Education concerning alleged failures by the East Tennessee State University to comply with the requirements of FERPA. The name and address of the Office that administers FERPA is:

Family Policy Compliance Office, U.S. Department of Education, 400 Maryland Avenue, SW, Washington, DC 20202

## Registration Links

Academic Calendar: <http://www.etsu.edu/etsu/academicdates.aspx>

Admissions: (Undergraduate) <http://admissions.etsu.edu/>

Admissions: (Graduate) <http://www.etsu.edu/gradstud/admissionsrequirements.php>

Advisement: (Undergraduate) <http://www.etsu.edu/advisement/>

Bills for Tuition: (Goldlink) <https://goldlink.etsu.edu/>

ETSU <https://www.bkstr.com/shopetsustore/home>

Campus Map: <http://www.etsu.edu/etsuhome/maps.aspx>

Catalog: <http://catalog.etsu.edu/>

Check Your Financial Aid Status on Goldlink: <https://goldlink.etsu.edu/>

Course Schedule: <https://goldlink.etsu.edu/> , click on "Look Up Classes" information is continually updated.

Financial Aid: <http://www.etsu.edu/finaid/>

Fee Information: <http://www.etsu.edu/bf/bursar/tuitioninfo/calendar.php>

First Mate Information: <https://www.etsu.edu/firstmate/>

Housing: <http://www.etsu.edu/students/housing/>

Learning Support: <http://www.etsu.edu/uac/learningsupport/>

Orientation: [www.etsu.edu/orientation](http://www.etsu.edu/orientation)

Registration on Goldlink: <https://goldlink.etsu.edu/>

Refund Policies: [https://www.etsu.edu/bf/bursar/tuitioninfo/fee\\_adj\\_refund\\_policy.php](https://www.etsu.edu/bf/bursar/tuitioninfo/fee_adj_refund_policy.php)

University Health Center: <http://www.etsu.edu/universityhealth>

Summer Session: <http://www.etsu.edu/summer/>

Testing Services: <http://www.etsu.edu/testing/>

Tuition and Fees: <https://www.etsu.edu/bf/bursar/tuitioninfo/calendar.php>

Tutoring: [www.etsu.edu/tutoring](http://www.etsu.edu/tutoring)

Winter Session: <http://www.etsu.edu/winter/>

## **Office of the Registrar**

Registration & Scheduling Office  
102 Burgin E. Dossett Hall  
(423) 439-5584

Open Monday through Friday 8:00 a.m. – 4:30 p.m.

### **Registration on *Goldlink***

<http://goldlink.etsu.edu>

Registration instructions and class schedule available online at:

<http://www.etsu.edu/reg/>

### **ETSU at Kingsport Allandale**

**McCune-Welch Hall**

**(423) 392-8000**

ETSU at Kingsport Allandale office hours are Monday – Thursday, 8 a.m. to 4:30 p.m. and Friday 8 am to 3 pm. Students registering for Kingsport classes may complete their registration via Registration on [Goldlink](#) or in person at ETSU at Kingsport Allandale, 1501 University Boulevard, Kingsport, TN 37660.

#### **Directions:**

Travel South on Highway 11W/West Stone Drive. Turn right on University Boulevard at Walgreens (just past the Allandale Mansion). ETSU at Kingsport Allandale is approximately ½ mile at the end of the street.

### **ETSU at Elizabethton**

**Nave Center**

**(423) 439 - 5052**

The ETSU at Elizabethton Office are open Monday through Friday from 8:00 a.m. to 4:30 p.m. Students registering for Elizabethton classes may complete their registration via Registration on [Goldlink](#). Student activity fees related to Radiography may be made at any time before the expressed deadline.

#### **Directions:**

Take the Elizabethton exit from Hwy 26. At the bottom of the ramp go right onto highway 67E/321S toward Elizabethton. This highway will become Elk Ave. in Elizabethton. Pass large Grindstaff auto sales lot on the right – continue straight ahead on Elk Ave. At the first red light (Wal-Mart on the left) turn right (south) onto Hudson Drive. At the next corner turn left onto Jason Witten Way. Travel ½ block. The Nave Center is the red brick, single level building on the right, just behind Elizabethan High School. The physical address of the Nave Center is:  
1000 Jason Witten Way.

**ETSU at Kingsport Downtown**  
**Kingsport Center for Higher Education (KCHE)**  
**300 W. Market St., Kingsport, TN 37660**  
**(423) 354-5200 or (423) 392-8000**

ETSU at Kingsport Downtown office hours are Monday – Thursday, 8am – 4:30pm and Friday, 8am – 3pm. Students registering for Kingsport classes may complete registration via Registration on GoldLink.

**Directions:**

**From Johnson City:**

I-26 West

Take EXIT 1 and merge right onto 11W North (Stone Drive) (.1 miles)

Turn right onto Fairview Avenue (.3 miles)

Turn left onto W. Center Street (.7 miles)

Turn right onto Clinchfield Street (.1 miles)

Turn left onto W. Market Street (.1 miles)

Destination will be on the left.

**From Hawkins County on 11W North (Stone Drive):**

Allandale Mansion to Netherland Inn Road is .4 miles.

Take Netherland Inn Road for 2.7 miles

At the traffic circle, take the 2nd exit onto W. Center Street (.9 miles)

Turn right onto Clinchfield Street (.1 miles)

Turn left onto W. Market Street (.1 miles)

Destination will be on the left.

**Kingsport:**

Turn off of Stone Drive (11W) onto Clinchfield Street. (HMG Urgent Care is on the left.)

Follow Clinchfield Street for .8 miles

Turn left onto W. Market Street (.1 miles)

Destination will be on the left.

**Evening Registration**

Departmental and administration offices are open Monday through Friday from 8:00 a.m. to 4:30 p.m. During the week prior to the beginning of classes and Monday through Thursday of the first week of classes, many administrative offices will operate on extended hours to accommodate those students needing to register after 4:30 p.m. Students who are planning to register in person after 4:30 p.m. should call the particular office with which you plan to do business to verify hours of operation. Please be aware that registration cannot be processed if the student has any registration holds, if the class requires a permit, or the student needs an advisor or Learning Support Advisor.

**Advisement Resources Career Center**

**The Advisement Resources and Career Center (ARC) offices are temporarily located in the Sherrod Library due to the Culp renovations. For current information concerning the relocation of offices and the Culp renovations please visit <https://www.etsu.edu/culp>.**

The ARC is staffed by professionals who evaluate students' academic progress as it relates to their personal aspirations and career goals. In addition to advising students, referrals for additional academic assistance are made when necessary. The ARC is user-friendly so that students can access advisement, career, and support services without ever leaving the facility. The ARC serves as a primary resource for students who have a variety of needs including those who are entering the university for the first time, those who are unsure about an academic major or career option, and those who wish to take advantage of various academic support services to enhance their classroom learning.

The ARC incorporates several academic and student support services including:

- **Adult, Commuter & Transfer Services (ACTS) – room 104 Sherrod Library**
- **College of Arts & Science Center for Advisement & Student Excellence (CASE) – room 355 Sherrod Library**
- **College of Arts & Sciences Medical Professions Advisement (MPA) – room 355 Sherrod Library**
- **College of Arts & Sciences Office of Student Affairs – room 355 Sherrod Library**
- **Scholarship Office – room 159 Sherrod Library**
- **University Advisement Center (UAC) – room 355 Sherrod Library**
- **University Career Services (UCS) – room 140 Sherrod Library**
- **Undergraduate Student Advisement (USA) – room 159 Sherrod Library**

## Undergraduate Advisement Requirements

### Advisement

<http://www.etsu.edu/advisement>

ETSU has a shared delivery model for undergraduate advisement where some advisors meet with students in a centralized area and others advise students within their major department. To find your advisor, please visit the Undergraduate Advisement website (<http://www.etsu.edu/advisement>).

Academic advisement is a shared responsibility, with students and advisors working together to develop and enhance educational plans and to promote the student's academic success. Your advisor is a valuable link between you and the University. Advisors do more than just scheduling. Your advisor may routinely contact you regarding academic alerts, mid-term grades, course scheduling issues and progress toward degree. Advisors are a great resource and can provide information, recommendations and referrals. The relationship students develop with their advisor is important to their success at ETSU.

Students should consult with their advisor each semester and especially before making decisions that may affect their academic progress and success. Discussions with the advisor may include: understanding degree requirements, dropping a class, withdrawing from ETSU, selecting courses, and exploring career options. **Students are ultimately responsible for their academic decisions, including course selection, meeting prerequisites, and adhering to policies, procedures and deadlines at ETSU.**

### Mandatory Advisement

All students have a major advisor and should confer with their advisor each semester and when questions arise. In fact, ETSU **requires most students** to consult with an advisor before registering each semester. Students have an advisement hold each semester that will prevent registration until the student has consulted with his/her major advisor. Mandatory advisement ensures timely and accurate course registration and helps keep students on track for graduation.

### How to Find Your Advisor

Advisor contact information can be found online at: <http://www.etsu.edu/advisement>

Additional advisement opportunities:

- Some students may have multiple advisors (major, minor, licensure) who will provide advisement for each area.
- Students taking all classes at ETSU Kingsport Allandale may contact the Kingsport Center for advisement information (423-392-8000).
- Other advisement or support areas such as Athletics, Adult, Commuter, and Transfer Services (ACTS), Student Support Services or Medical Professions Advisement may contact students to discuss additional advisement opportunities or requirements.
- Students who are pursuing secondary education (grades 7 through 12) licensure should contact the College of Education during their first semester at ETSU (423-439-7626).
- All students will benefit from conferring with their assigned advisors on a regular basis.

## Graduate Student Information

<http://www.etsu.edu/gradstud/>

### Application for Graduate Study

Students who wish to work toward a graduate degree or certificate must be admitted to the School of Graduate Studies. Applications for admission are available on the web at: [https://selfserv.etsu.edu/pls/PROD/bwskalog.P\\_DisLoginNon](https://selfserv.etsu.edu/pls/PROD/bwskalog.P_DisLoginNon)



## Graduate Admission (Non-Degree)

Students who wish to take non-degree course work should apply for admission as non-degree (undeclared graduate) students.

All non-degree applicants must provide official transcripts which verify that they have earned a bachelor's degree from a regionally accredited institution. Graduate non-degree students must receive approval to register for a graduate level course from the chair (or graduate coordinator) of the department offering the course.

**Transfer Policy:** Students may petition for the transfer of a maximum of nine semester hours of graduate credit from ETSU or other approved institutions. Please see the Graduate Catalog for complete information and restrictions on transfer of credit.

**Readmission:** Students who have skipped a fall or spring term must be readmitted. This applies to all graduate students whether they are working toward a degree or not. **Graduate students must complete the Deferred Admission and Readmission Update form before they register.** Forms are available in the School of Graduate Studies or online at <http://www.etsu.edu/gradstud/forms.php>.

## Graduate Class Load Policy

**Graduate Course Load:** The course load for full-time graduate student is 9 credits per term. Graduate students in a master's degree, doctoral degree, or certificate program may not enroll in more than 15 hours per term without the permission of the Dean of Graduate Studies. Non-degree graduate students may not enroll in more than nine hours per term without the permission of the Dean of Graduate Studies.

**Graduate Assistant Course Load:** All graduate assistants are required to take a minimum of nine graduate-level credits during the fall and spring semesters. Full-time graduate assistants/tuition scholars may not exceed 15 graduate-level credits each term; half-time graduate assistants may not exceed 15 graduate-level credits each term. Graduate assistants may take 15 graduate credits only with approval of the departmental advisor, graduate advisor, and graduate dean. Requests for exceptions to this policy will be decided individually through consultation with the department chair and the approval of the dean of Graduate Studies prior to the beginning of the term

## Special Courses

Students registering for Thesis, Dissertation, Independent Studies, Special Topics and/or Readings and Research should check with the department chair and obtain a permit, if required.

## Graduate Coordinators

For the most complete and up-to-date listing of Graduate Coordinators, please see the following link:

<http://www.etsu.edu/gradstud/coordinators.php>

## Making Fee Payments

| How              | Where   | What   |
|------------------|---|--|
| <b>Goldlink</b>  | Go to <a href="http://goldlink.etsu.edu">http://goldlink.etsu.edu</a> Log in using your ETSU username and password. Under Student/Account/Basic Tools or My Account Profile confirm your attendance by payment in full, enrolling in a payment plan or if you have enough authorized aid to cover your account balance, confirm with Financial Aid. | Credit Card: VISA,<br>MasterCard or Discover<br>American Express<br>Webcheck                       |
| <b>Mail</b>      | Bursar Office<br>ETSU, Box 70719<br>Johnson City, TN<br>37614   | Personal check or Money<br>Order Include student ID<br>number; allow adequate<br>time for delivery |
| <b>In Person</b> | Cashier Lobby<br>Bursar Office<br>Room 202<br>Burgin Dossett Hall<br>Regular Office Hours 8:00 a.m.-4:30 p.m.<br>Monday-Friday  | ID Buc\$ Card<br>Personal check<br>Money Order/Cash  |

IMPORTANT - All credit card payments must be made using Goldlink or the ePay option in the mobile app. No credit card payments will be accepted at the Bursar's cashier window. A 2.75% (\$3 minimum charge) service fee will be assessed on all credit card payments. Deferred payment of up to 75% may be available upon request by students in good financial standing. Refer to the Bursar webpage for complete deferred payment policy.

### Fee Payment with Discounts

Crediting of various fee discount programs require completion of specific forms. Educational benefit forms are available online at the Bursar's website.

TBR/UT employees and State employees who utilize a fee waiver (PC191) MUST submit a form to the **Bursar Office**, Room 202 Burgin Dossett Hall, by the fee payment due date but no earlier than 4 weeks prior to the first official day of classes. **Employees of Boards of Education, City/County School Systems, Human Resource Agencies and other political subdivisions are not eligible to participate in the fee waiver program.**

ETSU employees who utilize a fee waiver (PC191) and/or Employee Audit should have the form signed by the immediate supervisor and then submitted to the **Human Resource Office**, Room 307 Burgin Dossett Hall. The employee can register at the appointed time.

ETSU employees using the Tuition Reimbursement Program register at the appointed times and return the form to the Bursar's Office, Room 202 Burgin Dossett Hall.

Completed ETSU Spouse/Dependent Discount forms are verified in the **Human Resource Office**, Room 307 Burgin Dossett Hall, then forwarded to the **Financial Aid Office** for credit to the students' account.

Teacher's Dependent, State Employee Dependent, and TBR/UT Dependent Discount forms should be returned to the Financial Aid Office, Room 105 Burgin Dossett Hall, immediately after the student enrolls for the term. Note: TN eCampus (formerly RODP) online fees are not covered by a fee discount.

Persons who are totally disabled or 65 years of age or older who are domiciled in Tennessee may enroll in courses for credit at the cost of 50% of the regular rate per credit hour for graduate or undergraduate courses, not to exceed \$70 per term. Online or applicable course fees associated with the course are an additional expense to the student.

Persons with a permanent disability and persons 60 years of age and older who are domiciled in Tennessee may AUDIT courses without paying tuition and fees. Admission to AUDIT will be limited based on space availability. Online or applicable course fees associated with the course are an additional expense to the student.

### Out-Of-State Waiver

Students studying part-time\* who work full-time in Tennessee but are not domiciled in Tennessee will be classified as out-of-state. Those who document by employer letter that they are employed full time in Tennessee in what is likely to be continuous employment, may apply for a waiver of out-of-state tuition. Undergraduate students can obtain and complete an application form through the Office of Admissions. Graduate students can obtain and complete form through the School of Graduate Studies.

\*undergraduate 1-11 credits, graduate 1-9 credits

### Summary of Institutional Refunds

Refunds are defined as the portion of tuition, registration fees, program and service fees, and university housing charges due as a rebate when a student drops, withdraws or is expelled from the university. The refund amount during the refund period for students not receiving Title IV aid is based upon the state policy. Complete refund policy is available at:

[https://www.etsu.edu/bf/bursar/tuitioninfo/fee\\_adj\\_refund\\_policy.php](https://www.etsu.edu/bf/bursar/tuitioninfo/fee_adj_refund_policy.php)

| Change of a Student's status may permit a refund  | Situations that may permit a refund  |
|---|--|
| Change from full-time to part-time student<br>Change in part-time student's schedule which results in fewer class hours | Dropping a course(s)<br>Withdrawing from the institution<br>Cancellation of a class by the institution<br>Death of a student |

**To CONFIRM your attendance**, go to Goldlink at <http://goldlink.etsu.edu> Log in using your ETSU username and password. Click on Student Page, under Account/Basic Tools or My Account Profile confirm your attendance by payment in full, enrolling in a payment plan or if you have enough authorized aid to cover your account balance, confirm with Financial Aid.

## What Fees Are Refundable

| Type of Fee  | Refundable  | Refundable Cont.  | Non-Refundable  |
|--------------|---|---|---|
| Program      | <ul style="list-style-type: none"> <li>• Business and Technology Courses</li> <li>• Computer and Info Science Fees</li> <li>• Online Distance Eructation</li> <li>• Mass Communication</li> <li>• PHED/PEXS</li> <li>• Academic Health Science Courses Fee</li> <li>• Art Fees</li> <li>• Science Lab Fees</li> <li>• Comm Performance</li> <li>• Engineering Fees</li> </ul> | <ul style="list-style-type: none"> <li>• Dental Hygiene</li> <li>• Physical Therapy</li> <li>• Social Work</li> <li>• Public Health</li> <li>• College of Education<br/>Academic Course Fee</li> <li>• Surveying/ Engineering/<br/>Interior Design</li> <li>• Applied Music</li> <li>• Physics</li> </ul> | <ul style="list-style-type: none"> <li>• Course Fees paid to a provider</li> <li>• Learning Support Fees</li> </ul> |
| Services     | -   | -   | -   |
| Registration | Program Service Fee   | -   | Late Registration   |
| Other        | -   | -   | Returned Check  |

### How Much Is Refundable and When

|  |  |
|--|--|
| Drops and withdrawals prior to the first official days of classes for the regular academic terms and prior to the beginning of the summer term   | 100% of all fees   |
| Classes cancelled by the University  | 100% of all fees   |
| Drops or withdrawals within 14 calendar days beginning with and including the first official day of classes or within a proportional period for short-term courses including TN eCampus courses (formerly RODP)<br><a href="http://www.etsu.edu/bf/bursar/tuitioninfo/calendar.php">http://www.etsu.edu/bf/bursar/tuitioninfo/calendar.php</a> | 75% of tuition, registration, refundable program and service fees and dormitory rent |
| Drops or withdrawals following the 14 calendar days after the first official day of classes through the expiration of one-fourth of the time covered by the term   | 25% of tuition, registration, refundable program and service fees and dormitory rent |
| Student Death  | 100% of all fees   |

- Refunds due will be processed starting two weeks after the last date of the 25% refund period. No refund will be made thereafter.
- Students who withdraw prior to completing 60% of the semester for which they received federal student aid may be required to return some or all of the aid which was disbursed to their student account.
- The law assumes that you used the Title IV student aid to pay your institutional charges -- tuition, fees, dorm room, and board. Thus, if you withdraw prior to completing 60% of the semester for which you were awarded aid, a pro-rata amount of your aid must be returned to the federal government. (This policy is based on 34 FR, Section 668.22 of Title IV of the Higher Education Act of 1965, as amended).

| How Refunds Will Be Applied  | Distribution of Title IV Refunds  |
|--|---|
| <p><u>Return of Non-Title IV Aid</u><br/>Students dropping or withdrawing during the institutional refund period will have non-Title IV aid returned according to the following schedule:</p> <ol style="list-style-type: none"> <li>1. State: Vocational rehabilitation, Tennessee Lottery Scholarship programs, other state aid</li> <li>2. Institutional aid: athletic scholarships, tuition assistance programs, academic performance and public performance scholarships</li> <li>3. Employee benefit programs, tuition waivers, employee discounts, staff scholarships</li> </ol> <p><u>Return of Title IV Federal Student Aid</u><br/>This requirement applies to you ONLY if:</p> <ol style="list-style-type: none"> <li>1. You receive federal student aid, and</li> <li>2. You withdraw prior to completing 60% of the <b>period for which the aid was provided</b></li> </ol> | <p>Refunds will be credited back to student aid program accounts in the following order:<br/><u>Title IV programs</u></p> <ol style="list-style-type: none"> <li>1. Unsubsidized Federal Stafford Loans</li> <li>2. Subsidized Federal Stafford Loans</li> <li>3. Federal Perkins Loans</li> <li>4. Federal PLUS Loans</li> <li>5. Federal Pell Grants</li> <li>6. Federal SEOG program</li> </ol> <p><u>Other refunds</u></p> <ol style="list-style-type: none"> <li>1. Institutional aid</li> <li>2. Private aid</li> <li>3. The student</li> </ol> <p>Federal law requires federal aid recipients to "earn" the aid they received.</p> |

### Refund Appeal Procedure

Students contesting the refund policy must file the Refund Appeal within one academic year prior to last day of the term year of the drop or withdrawal to receive consideration by the Refund Appeals committee. Student concerns regarding fees will only be addressed within 18 months from the date when grades were assigned for the term in question. The student may obtain a refund appeal form at <http://www.etsu.edu/bf/bursar/documents/refundappeal.pdf>

It is the student's responsibility to provide written documentation substantiating reasons for the appeal.

Withdrawals or reductions in course load due to personal illness/injury require a statement from a licensed medical physician stating withdrawal was necessary due to the health of the student. A death in the immediate family can be verified with a copy of the obituary. Immediate family includes spouse, child, stepchild, parent, stepparent, foster parent, parent-in-law, sibling, grandparents, and grandchildren. Other reasons must be supported by written documentation.

## HOW TO READ THE ONLINE SCHEDULE OF CLASSES

### Course I.D. Number

The course I.D. number consists of three parts:

1. **The Subject Abbreviation** (Abbrev.) – The first four characters of the course I.D. number refer to the academic subject under which the class is offered. See subject codes under General Information.
2. **The Catalog Number** (Cat. #) – Characters five through eight of the course I.D. number. These four numbers refer to the course description listed under this program in the University Catalog. The first digit of the catalog number indicates the level of the course.
3. **The Section Number** (Sec. #) – The last three digits of the course I.D. number make the course unique.

#### **The Course Reference Number (CRN)**

The CRN is the five-digit number keyed in the boxes on the drop/add screen.

#### **Credits**

The credit (CR) value represents the number of term-hours credit of a particular section.

#### **Standard Day Class Times**

The length of class periods is determined by dividing the minimum required teacher/student contact time by the number of class meetings in each session. The minimum required lecture contact time is 750 minutes per hour of credit. Classes with a laboratory component will always exceed the minimum (and is usually at least double the minimum) time for lecture only classes. The ETSU calendar and standard class periods are designed to ensure that 3 credit hour courses will meet the minimum teacher/student contact hours for a given term.

| MWF          | TR          |
|--------------|-------------|
| 7:10-8:05    | 6:45-8:05   |
| 8:15-9:10    | 8:15-9:35   |
| 9:20- 10:15  | 9:45-11:05  |
| 10:25-11:20  | 11:15-12:35 |
| 11:30- 12:25 | 12:45-2:05  |
| 12:35-1:30   | 2:15-3:35   |
| 1:40- 2:35   | 3:45-5:05   |
| 2:45-3:40    |             |
| 3:50-4:45    |             |

Classes meeting after 4:00 which meet on one evening a week:

| M           | T           | W           | R           | F           |
|-------------|-------------|-------------|-------------|-------------|
| 4:00 – 6:50 | 4:00 – 6:50 | 4:00 – 6:50 | 4:00 – 6:50 | 4:00 – 6:50 |
| 7:00 – 9:50 | 7:00 – 9:50 | 7:00 – 9:50 | 7:00 – 9:50 | 7:00 – 9:50 |

**S** (Saturday)

**U** (Sunday)

8:00 – 11:00

11:15 - 2:15

No standard time for Sunday classes

The following times may overlap other meeting times:

| MW          | TR          |
|-------------|-------------|
| 1:40 – 3:00 | 5:30 – 6:50 |
| 3:10 – 4:30 | 7:00 – 8:20 |
| 5:30 – 6:50 | 8:30 – 9:50 |
| 7:00 – 8:20 |             |
| 8:30 – 9:50 |             |

#### **Day Codes**

Day Symbols may be used alone or in combination.

|              |               |            |
|--------------|---------------|------------|
| M - Monday   | W - Wednesday | F – Friday |
| T - Tuesday  | R - Thursday  |            |
| S - Saturday | U – Sunday    |            |

### Class Location

The location of a class is indicated by the building and room numbers. Notes may also indicate location of non-university sites.

#### **Building Codes:**

|        |   |
|--------|---|
| A002   | Alexander Hall (University School)  |
| A003   | D. M. Brown Hall (Science)  |
| A005   | Mathes Hall (Music)   |
| A006   | Ernest C. Ball Hall (Fine Arts)   |
| A007   | ETSU Mini-Dome  |
| A008   | Warf-Pickel Hall (Education)  |
| A009   | Memorial Hall (Brooks Gym)  |
| A010   | Gilbreath Hall (Math., Comp Sciences, & Theatre)                                  |
| A012   | Sam Wilson Hall (Business & Technology)   |
| A014   | Burleson Hall (English)   |
| A015   | Lyle House (Social Work)  |
| A017   | Wilson-Wallis Hall (Technology)   |
| A018   | Hutcheson Hall (Family and Consumer Sciences)                                     |
| A019   | John P. Lamb, Jr. Hall (Public Health, Clinical & Rehabilitative Health Sciences) |
| A020   | Roy S. Nicks Hall (College of Nursing)  |
| A021   | Rogers-Stout Hall (Social Sciences)   |
| A062   | Art Annex   |
| A092   | D. P. Culp University Center<br>(Student Center – Student Affairs)                |
| A129   | Yoakley Hall (International Programs & Services)                                  |
| A131   | Ross Hall   |
| A330   | Wayne G. Basler Center for Physical Activity                                      |
| A476   | Stanton-Gerber Hall-A   |
| A477   | Stanton-Gerber Hall-B   |
| A478   | Stanton-Gerber Hall-C   |
| A501   | ETSU Eastman Valleybrook  |
| A701   | ETSU at Elizabethton  |
| AARR   | Arranged meeting place (contact department)                                       |
| DMC    | Digital Media Center  |
| AGRN   | ETSU at Greeneville   |
| KCHE   | ETSU at Kingsport Center for Higher Ed  |
| KGPT   | ETSU at Kingsport Allandale   |
| AILAB  | Innovative Laboratory   |
| WINTER | Winter Session Online Course  |

#### **Instructor**

"Staff" is used to indicate that a specific instructor has not been assigned.

#### **Section Number and Session Code Rubrics**

Fall/Spring Section Number Rubric

- 1.) Go to <http://www.etsu.edu/reg>
- 2.) Click on the Registration tab
- 3.) Click on Registration and Course Resources
- 4.) Rubric is under "Course Building Resources"
- 5.) Section Number Rubric

Summer Section Number Rubric

- 1.) Go to <http://www.etsu.edu/reg>
- 2.) Click on the Registration tab
- 3.) Click on Registration and Course Resources
- 4.) Rubric is under "Course Building Resources"
- 5.) Summer Section Number/Session Code Rubric

## General Information

### Academic Calendar

To view the Academic Calendar visit:

<http://www.etsu.edu/etsu/academicdates.aspx> or go to the main ETSU webpage at <http://www.etsu.edu> and click the Current Student tab. Under the Academics section click the appropriate link next to Academic Calendar.

### ACT or SAT Requirement

All freshmen under 21 years of age enrolling for the first time for regular degree credit programs will be required to take the ACT or SAT test and have scores on file in the Office of Admissions before registering. ACT or SAT scores will be used to identify students who are required Learning Support.

\*\*ACT or SAT scores will be used to identify students who may need learning support to improve their performance in degree programs.

### Accuplacer Testing

If you are required to take an Accuplacer exam, you must register for the exam through the University Advisement Center. Call 439-5244 for registration details.

### Adding and Dropping Courses

Adding a Course: Courses may be added during the late registration/late add period without special permission, unless the course has reached the established maximum enrollment. To add any class that has reached the enrollment limit requires permission of the instructor and department chair. After the late registration/late add period, special permission must be obtained from the instructor, the department chair, the dean, and the registrar.

Dropping a Course: Courses may be dropped during the first eight calendar weeks of a regular semester. Courses dropped during the first two weeks will not appear on the student's permanent record. Students who drop a course after the second full week of classes through the eighth calendar week will receive the grade of 'W.' (During the summer or winter session, or when courses do not conform to established term dates, this schedule is adjusted appropriately to fit the condensed time frames.)

Once enrolled, students may not drop courses meeting Learning Support requirements without written permission and under special circumstances as determined by staff in the University Advisement Center located on the 3<sup>rd</sup> floor of the Sherrod Library.

After the eighth week, students may not drop a course except where verifiable, extenuating circumstances can be demonstrated. Verifiable extenuating circumstances are reasons beyond the control of the student, such as illness or accidental injury. Poor performance in a class is not an extenuating circumstance.

Students seeking permission for late drops must present a petition to the dean of the college or school in which they are majoring as of the beginning of the semester. Students whose majors are undecided must apply to the University Advisement Center.

If a late drop is approved, the student will receive a grade of 'W' (Withdrawn) or 'WF' (Withdrawn-Failing), as assigned by the instructor of the course.

It is the student's responsibility to register for courses that are needed to satisfy graduation requirements. Transfer courses must be reflected on the student's transcript before being recognized as meeting degree or prerequisite requirements. It is the responsibility of all students to review completed coursework prior to registration to avoid unnecessary repeats. Courses that are taken to meet Learning Support Requirements may not be dropped without advisor permission and only for extenuating circumstances.

**Late add, late drop and withdrawal forms available online at:**

<http://www.etsu.edu/reg/forms.aspx>

### Withdrawing from the University

Students may withdraw from all classes through the published last day to withdraw for a term. Students withdrawing during the first two weeks of classes will not have those courses appear on their permanent records. Withdrawals from the university from the beginning of the third week through the end of the eighth week will be recorded with a grade of 'W.' Withdrawals from the university after the eighth week will be recorded with a grade of 'W' or 'WF' at the discretion of the instructor. (During the summer session or other shortened terms, this schedule is adjusted appropriately to fit the condensed time frame.) All requests for withdrawal from the university must be received in the Office of the Registrar no later than the close of business hours two days before the last day of classes of any academic term. Students will not be permitted to withdraw from the university after that date. Students who do not withdraw by the official procedure will receive an 'F' for each course.

### Student Responsibility

#### to Verify Registration through GoldLink Transactions

When doing any scheduling transaction using GoldLink (example: dropping, adding, withdrawing) it is the student's responsibility to verify that transaction by checking the status on the student detail schedule on GoldLink. This will ensure that the action has been completed successfully. The student is responsible for confirming that the drop or withdrawal was received and correctly processed using GoldLink. Students stating they "attempted" to drop or withdraw by GoldLink. But the transaction was not completed will not be permitted consideration of a late drop or withdrawal.

### Milligan College/Emmanuel/ETSU Agreement

Full-time undergraduate students (12 credits or more) may take courses at Milligan College and Emmanuel School of Religion. Courses taken through this agreement may be used for elective credit only. Students who wish to cross enroll under this plan may obtain additional information from the Office of the Registrar, Burgin E. Dossett Hall, Room 101.

### Undergraduate Pass/Fail Grading Policy

The purpose of this policy is to allow qualified undergraduate students to explore, in a limited manner, their interests and ability in courses of study that are unfamiliar to them and to receive a pass or fail grade instead of a regular letter grade. Consult the current Undergraduate Online Catalog for the complete policy.

### Audit Policy

Students are permitted to enroll in regular university courses as auditors. Registration fees are the same for audit as for credit. Regular attendance is required. Audit enrollment will not be considered part of the 12-credit minimum required for a full-time load. Audit enrollment will be counted in determining overloads.

After the published "Last Day to Add a Course" students may not change their enrollment status in a course from credit to audit or from audit to credit.

Persons 60 years of age or older who are domiciled in Tennessee may audit courses without payment of registration fees, if space in the classroom is available. Arrangements should be made through the director of Admissions.

Other unclassified part-time students may enroll for noncredit seminars by paying the fee designated for each term. Students auditing courses may be administratively dropped by the instructor for unsatisfactory class attendance.

### Undergraduate Students Repeating a Course

<https://catalog.etsu.edu/content.php?catoid=26&navoid=1301>

*Note: All courses attempted count in hours attempted and all attempts will continue to show on the record.*

### Graduate Students Repeating a Course

If a student chooses to repeat a course, all grades earned are computed in the grade point average. The grade earned on the repeat does not replace the original.

## Academic Dismissal

### Academic Probation

For baccalaureate and certificate programs, students who fail during and semester to attain a cumulative grade point average (GPA) at or above the level indicated below for the credit hours attempted will be placed on academic probation for the subsequent semester (including summer session) of their enrollment. Any student on academic probation should meet with his/her academic advisor.

| Semester Hours Attempted | Required Cumulative GPA (Net) |
|--------------------------|-------------------------------|
| 0 - 29                   | 1.4                           |
| 29.1 - 45                | 1.7                           |
| 45.1 - 59.9              | 1.9                           |
| 60+                      | 2.0                           |

### Period of Suspension

At the end of the semester of academic probation, a student who has failed to attain either the cumulative GPA standard or a 2.0 GPA for the semester will be suspended one major term (spring or fall semester).

The summer semester does not fulfill the requirement as a term of suspension. Re-enrolling at

(<http://admissions.etsu.edu/apply/readmitted/>). Enrolling at another institution during a period of academic suspension will result in being required to meet the transfer admission requirements for readmission to ETSU. On the second (or subsequent) suspension for failure to meet academic retention standards, the period of academic suspension is for two semesters or longer and requires that the appeal procedure for reinstatement be followed. Re-enrolling at ETSU after serving a period of indefinite academic suspension will require the completion of an application for readmission.

(<http://admissions.etsu.edu/apply/readmitted/>) Enrolling at another institution during a period of academic suspension will result in being required to meet the transfer admission requirements for readmission to ETSU.

### Appeals for Readmission Following Suspension

Where extenuating circumstances are established as primary factors relating to low grades, a student may petition to waive the period of suspension. This petition must describe the verifiable, extenuating circumstances which may include: illness as evidenced by medical documentation; personal problems; accidental injury; or other circumstances beyond the student's control.

Upon receipt of (1) the written petition, (2) a current academic transcript, and (3) any supporting documents, a preliminary decision will be made as to whether there are satisfactory, extenuating circumstances to warrant a formal appeal hearing. If granted, the student will be notified of the time and place of the appeal hearing before representatives of the Office of Student Affairs and the dean's office of the student's major area of study. If the appeal hearing is declined, the student may contact the academic dean in the college in which the student is majoring for a review of the decision.

<http://www.etsu.edu/students/currentstudents/forms.php>

### Undergraduate Class Load Policy

**Standard Load:** The minimum number of credits for full time enrollment is 12 credits. The normal (average) course load is 16 or 17 credits for full time students. The maximum course load is 19 credits, unless permission for an overload is approved. \*\*\*Winter is considered part of the Spring term so those courses will be factored in the overload hours.

**Overload:** The academic advisor and the dean of the student's college/school must approve, in writing on the appropriate form, registration for an overload. Following completion of 45 credits, students with a cumulative 3.0 GPA may be approved for up to 21 credits. Graduating seniors who do not have grade point deficiencies, may be approved to enroll for up to 21 credits in order to complete graduation requirements during that term. Audit enrollment will be included in determining all class overloads.

**Probationary Load:** Any student on academic probation at the time of registration may enroll for not more than 13 credits, including audits, except by approval of the student's advisor and college/school dean.

**Exceptions:** Exceptions to the class load policy, as stated above, require approval of the academic advisor, college/school dean, and the Vice President for Academic Affairs (or designee).

## Change Of Name Or Address

It is the obligation of every student to notify the Office of the Registrar of any change in name or address. Failure to do so can cause serious delay in the handling of emergencies or in receiving mail in a timely manner. Change of name may only be accomplished by presenting proper legal documentation (marriage certificate, divorce decree or court order) and social security card.

### Degree and Graduation Requirements Notice

*(Intent to Graduate, Application for the Degree, Exams)*

Undergraduate students are required to file an Intent to Graduate form and approved major/minor sheets with the Graduation Office two semesters before the anticipated graduation date in order that a graduation audit can be started. All graduating students will be required to take the California Critical Thinking Skills Test before receiving their degree and some majors will be required to take an exam in their major field. Students are required to complete these exams. For specific requirements, check with the departmental office of your major.

Graduate Students, see Graduate Student Information section in this bulletin for filing forms. Graduate students are required to submit intent to graduate forms to the School of Graduate Studies by the deadline listed in the graduate catalog.

### California Critical Thinking Skills Test (CCTST)

The state of Tennessee requires students attending state-supported colleges and universities to complete a general education assessment as a graduation requirement. ETSU administers the CCTST, California Critical Thinking Skills Test, to meet this requirement. Students may take the CCTST after completing 96 credit hours of coursework. Please be advised that failure to take the exam will result in having your diploma held until this condition is met. Some students may be exempt from the CCTST. For more information, see:

<http://www.etsu.edu/academicaffairs/pds/ie/funding/studentguide.php>

Most students take the CCTST in the Center for Academic Achievement – Testing Services, located on the first floor of Sherrod Library. For hours of operation and guidelines for test-takers, please see:

<http://www.etsu.edu/testing/>

Online and distance education students may take the CCTST at an approved offsite location, subject to a small fee. See:

<http://www.etsu.edu/uged/cfaa/testing/test/cctst.php>

### Major Field Test

A Major Field Test (MFT) evaluates students' knowledge in their discipline of study. MFT results help the department and the university to evaluate the curriculum and make improvements where indicated. Students will be contacted by their departments with dates and locations of major field tests. Please be advised that failure to take the MFT will result in having your diploma held until this condition is met.

- Summer graduates are not required to take the MFT for Quality Assurance Funding.
- The Major Field Tests required for Quality Assurance Funding in 2019-20 are: Chemistry, Mass Communication, Public Health, Social Work, and Sociology. Note that these are subject to change.

For more information, please see:

<http://www.etsu.edu/academicaffairs/pds/ie/funding/mft.php>

### **.Center for Academic Achievement (Testing & Tutoring)**

Located on the first floor of the Sherrod Library, the Center for Academic Achievement (CFAA) is the home of Tutoring Services and Testing Services. The mission of the CFAA is to present students with opportunities to learn and demonstrate their learning in a secure and supportive environment that encourages creative thinking, collaborative learning, and self-direction. Visit [www.etsu.edu/cfaa](http://www.etsu.edu/cfaa) for more information.

The CFAA is the place for students to go for help with writing and speaking, mathematics, natural sciences, and most general education courses. Free one-on-one tutoring is available on a walk-in and appointment basis seven days a week; learning resources, study groups and Supplemental Instruction (SI) sessions for certain subjects are also available. Call 439-7111 or visit [www.etsu.edu/tutoring](http://www.etsu.edu/tutoring) for more information.

Testing Services proctor online exams for ETSU courses and a number of national tests. Instructors who create their tests in D2L can arrange for their students to be proctored on a by-appointment basis in the CFAA's secure, low-distraction, computer-based testing environment. Visit [www.etsu.edu/testing](http://www.etsu.edu/testing) for more information.

### **Sherrod Library**

#### **Library Phone numbers**

|                |                |
|----------------|----------------|
| Reference Desk | (423) 439-4307 |
| Circulation    | (423) 439-4303 |
| Periodicals    | (423) 439-5311 |
| Media Center   | (423) 439-4326 |

#### **Schedule of Operating Hours**

|                 |                        |
|-----------------|------------------------|
| Monday-Thursday | 8:00 a.m. - 11:00 p.m. |
| Friday          | 8:00 a.m. - 6:00 p.m.  |
| Saturday        | 10:00 a.m. - 6:00 p.m. |
| Sunday          | 2:00 p.m. - 11:00 p.m. |

First floor study area      Continuous I.D. card access  
(Library hours change during holidays and between terms.)

#### **ETSU at Kingsport Library Operating Hours**

Monday-Thursday 8:00a.m. – 6:30 p.m.  
Friday 8:00a.m.– 2:00 p.m.

### **Declaring a Major**

Undergraduate students must declare a major in the first term after completion of 60 credits. Transfer students who transfer in excess of 60 credits must declare a major by the end of their first term at East Tennessee State University. See the college or school of the new major for details and change of major forms.

### **Veterans' & Certain Veterans' Dependents' Education Benefit Programs**

The United States Department of Veterans Affairs (USDVA) has approved all degree and certificate programs offered by the university. USDVA education benefit program beneficiaries desiring payments must contact the Veterans' Affairs office each semester to complete an enrollment certification request and any other required form(s). USDVA claims processing is typically slow and students wanting prompt payment delivery should complete the required forms as soon as possible following registration.

Written inquiries may be sent to VA Regional Office, PO Box 66830, St. Louis, MO 63166-6830 or submitted electronically at

<https://gibill.custhelp.com/app/home>

Telephone inquiries should be directed to 1.888.GI.BILL.1 (442.4551).

Other related services and assistance can be provided by the Veterans' Affairs office located within the Office of the Registrar in 101A Burgin E. Dossett Hall. Office hours are 8:00 a.m. to 4:30 p.m. weekdays and the office may be reached by telephone at 423.439.6819 and electronically at [va@etsu.edu](mailto:va@etsu.edu).

### **Eligibility for Deferment of Payment of Tuition and Fees by Certain Eligible Students Receiving U.S. Department of Veterans Affairs or Other Governmentally Funded Educational Assistance Benefits**

Service members, veterans, and certain veterans' dependents that are eligible beneficiaries of United States Department of Veterans Affairs education benefits or other governmentally funded educational assistance, subject to the conditions and guidelines set forth in Tennessee Code Annotated 49-7-104 as amended, may request, upon application, to defer payment of required tuition and fees until the last day of the term. Application for a deferment must be made no later than 14 days after the beginning of the term, and the deferred amount cannot exceed the total monetary benefits expected for the term. Students granted deferments are expected to make timely payments toward tuition and fees once education benefits are being delivered. Eligibility for continued deferments shall terminate if the student fails to abide by the rules or regulations, or to act in good faith in making timely payments. [This notice is published pursuant to Public Chapter 279, Tennessee General Assembly Acts of 2003, effective July 1, 2003.]

### **Voter Registration**

*If you are over 18 it's time to register to vote*

East Tennessee State University expects its students to participate in their communities in many ways. Being a registered voter is an important way to be involved. To help students with information about how to register, the ETSU Center for Community Engagement, Learning and Leadership has registration forms for voting in Tennessee as well as voter registration information from other states. Contact ACTS at 423-439-5641 or email [acts@etsu.edu](mailto:acts@etsu.edu) for more information. The Center for Community Engagement, Learning and Leadership offices will be relocated across campus during the D.P. Culp University Center renovation. For current information concerning the relocation of offices and renovation please visit <https://www.etsu.edu/culp>.

### University Health Center

University Health is a modern College of Nursing nurse managed health care facility. Care is provided by Board Certified Advanced Practice Nurse Practitioners, RN's and a physician preceptor. Health located in Suite 160 of Roy S. Nicks Hall. To schedule an appointment please call 423-439-4225. The clinic is open Monday-Friday from 8 a.m. to 4:30 p.m. Health services at the clinic are available to all currently enrolled ETSU students. A current student ID card is required for services. Please bring your active insurance card and University Health Services will file any charges you might incur to your insurance company for payment.

Hours: The University Health Center is open 8:00 am– 4:30 pm, Monday through Friday and follows the ETSU Administrative Offices Schedule for closures.

Students who fail to show up for any scheduled appointments will be charged a non-refundable no-show fee.

Cost: Students are not charged an office visit fee, but there are charges for medications, lab tests and special procedures.

The University Health services include:

- Well Physicals
- Sick Appointments
- Women's Health Exams including PAP Smears and Birth Control plus Nexplanon Implants
- Men's Health Exams
- Testing for Sexually Transmitted Diseases
- Comprehensive Laboratory Testing
- TB Screening and Testing
- Immunizations (MMR, Varicella, Meningococcal, Hepatitis A and B, Tdap, Tetanus)
- Vaccine Titers
- EKG's
- Referrals to Specialists
- Diagnosis and Treatment of Mental Disorders
- Medication Management
- Psychotherapy

All registered ETSU students are eligible for health services. For more information about the University Health Services go to <http://www.etsu.edu/studenthealth>

### MMR Requirements

Full-time (12 credits or more) college students are required by law to have proof of two doses of MMR vaccine administered on or after their first birthday. New students must provide proof of receipt of the first MMR vaccine dose prior to the first day of class of the student's initial semester at ETSU. Subsequently, the student who is completing the MMR vaccination series as a condition of enrollment must submit receipt of the second dose of the MMR vaccine as soon as possible after the proscribed twenty-eight (28) day waiting period between doses, but no later than the beginning of the next semester.

Note that the following categories of full-time college and university students are exempt from compliance with the MMR immunization regulations:

- ◆ Students born prior to January 1, 1957.
- ◆ Students who attended a public or private school in Tennessee for grades kindergarten through twelve for any period of time on or after July 1, 2001.

### Meningitis/Hepatitis Policy

The State of Tennessee mandates that all students be informed about Hepatitis B infection and Meningococcal Meningitis infection. A waiver indicating that the student is aware of the risks of the diseases and the availability of vaccines for the diseases of hepatitis and meningitis must be signed. The waiver may be signed electronically on **GoldLink** as the student starts to register for classes. **GoldLink** will tell the student that a hold has been put onto his account and will not allow registration. The waiver will then appear for completion. After completion of the waiver, the student may resume registering. If the student is **under 18 years of age** the waiver may be obtained from the web **site of University Health Center calling (423-439-4225). The State of Tennessee does require completion of this waiver even if you have received these vaccinations.** The waiver may be faxed to University Health Center at 423-439-4560. The law does not require hepatitis or meningitis vaccinations for enrollment at this time.

For more information on Immunization Requirements, go to [www.etsu.edu/nursing/universityhealth/immunization-require.php](http://www.etsu.edu/nursing/universityhealth/immunization-require.php)

### Varicella Requirements

If you were born on or after January 1, 1980, to be a full-time enrolled student, you must provide proof of two doses of the Varicella (Chicken Pox) vaccine or physician signed documentation of a history of the disease. If you cannot provide this documentation, you may provide proof of the results of a positive quantitative titer from a medical laboratory or a provider's office for this disease. Students born before January 1, 1980, or if you are a fulltime online only student, you are exempt from the Varicella requirement. You will have to complete the On-Line Only Immunization form and submit it to the Registrar's Office.

All new, incoming students must receive two doses of the Varicella vaccination, which are given at least 28 days apart. ETSU will allow new incoming students to register for full-time courses for their first semester if they have had only the first dose of the Varicella and the first dose of MMR; however, the second vaccination must be administered in 30 days before they can register for the following semester. Eligible students can complete the One-Semester Only Immunization Waiver if you have received the first dose of both of these vaccinations. Persons who believe they had chicken pox in the past must present appropriate signed medical documentation to ETSU University Health Center from a medical office or health department. Those who are unable to show proof, or are not sure if they have had the disease, can have a titer, or blood test, which would indicate if the person has immunity. Students who have been admitted to ETSU can have the titer done at ETSU University Health Center or any local health department.

A Religious Exemption form is available from University Health Center or a Temporary Medical Waiver may be obtained for women who are pregnant or breastfeeding. A student may also receive a Medical Exemption for cases of severe medical conditions or adverse reactions related to immunizations. Those individuals should contact ETSU University Health Center to arrange for the waiver and specific instructions. Students who will be taking only online and distance-learning courses will also be exempt but must sign an online only waiver each semester. These waiver forms are available on the ETSU Office of the Registrar Web site at [www.etsu.edu/reg/](http://www.etsu.edu/reg/).

### Immunization Requirements Status

Please login to GoldLink and click on the Immunization Status link to view missing requirements. Missing requirements will be noted in **RED**. To view the State of Tennessee Immunization Requirements and to determine how to meet the missing requirements related to registration, please visit the University Health Center website.

**Housing Meningococcal Vaccine Requirement: All new incoming students under the age of 22 living in campus housing** must provide medical documentation that they have received the Meningococcal vaccine within the past 5 years. This vaccine is only effective for five years. If you have had one vaccine and it has been more than five years, then you will have to receive another vaccine and provide medical documentation. You will not be able to move into campus housing without providing this documentation. (Effective 7/1/13)

**Please visit the University Health Center website for more information regarding services and immunization requirements.**



### On-Campus Housing

The Department of Housing and Residence Life offers several safe, affordable, and convenient housing options along with intentional programs and services to assist students in achieving their goals. Options available include residence halls; efficiency apartments; one bedroom apartments for married/single parents; and two bedroom apartments for single students, sophomores and above. The rooms/apartments are furnished; air-conditioned; equipped with data and cable access; laundry and kitchen facilities; and conveniently located to the library, academic buildings, and recreational facilities. Space is available on a first-come, first-served basis and requires at least an academic year lease. Limited private, guest, or emergency housing is available. Information is available on the housing website at <http://www.etsu.edu/students/housing/> or [housing@etsu.edu](mailto:housing@etsu.edu) or call 423-439-4446.

### Anytime Dining Meal Plans

The University is pleased to offer Anytime Dining Meal Plans which is available to all residents and commuters. Anytime Dining is a dynamic, flexible, and affordable dining program designed to provide students with all-inclusive, well-balanced, and nutritious dining options and menu offerings with extended hours of operation. Anytime Dining Plans include unlimited access to the Marketplace and may also be used at the Tree House Take Out during all operating hours. All students who live on campus, except for those students living in the Buccaneer Ridge Apartments, will be automatically enrolled for a 7 Day Silver Meal Plan, but with an option to upgrade to the Gold or Platinum Plan. Buccaneer Ridge residents and commuters may choose from any of the Anytime Dining Meal or Block Plans. All students will receive information regarding the Anytime Dining Meal Plans/Block Plans via their ETSU email and at orientation/registration. Information is available on the housing website at <http://www.etsu.edu/students/housing/> or [housing@etsu.edu](mailto:housing@etsu.edu) or call 423-439-4446.

### Campus Bookstore Information

Please contact (423) 439-4436 for operating hours. *There will be extended hours during Rush.* Please contact (423) 439-4436. For the convenience of students registering at off-campus sites, contact those sites. See Registration Locations page for contact information.

### Student I.D. Card

All students must obtain a permanent East Tennessee State University I.D. card in order to have full access to all university facilities and services. Your ID card will not only provide student identification, but will also allow you to create a debit account (ID BUC\$) for convenient use in the campus bookstore, food services, laundry facilities, Student Health Clinic, CPA, library services, selected area merchants, and Coke and snack machines on campus. Your ID also will allow controlled door access to residence halls and selected class rooms and access to meal plans purchased from campus food service. ID's will be issued during Orientations or any time after registering for classes. Please contact Campus ID Services Office at the Wayne G. Basler Center for Physical Activity.

<https://www.etsu.edu/students/campusrec/contactus.php>

### Student Complaint Form

Students or prospective students who wish to file a complaint related to accreditation or regarding violations of state law not resolved at the institution may submit a Student Complaint Form to the Tennessee Board of Regents at 1415 Murfreesboro Road, Suite 340, Nashville Tennessee 37217, or by going on line and filing out the form electronically at <https://www.tbr.edu/academics/program-integrity-student-complaint-form>

Under Tennessee's open records law, all or parts of complaints will generally be available for review upon request from a member of the public.

Please visit the Registrar's homepage for more information.  
[www.etsu.edu/reg](http://www.etsu.edu/reg)

### Public Safety

The main objective of the Department of Public Safety is to ensure a safe, crime-free environment for the students, staff, and faculty of ETSU.

The Department of Public Safety is located at the main entrance, east side, on University Parkway. Personnel are on duty 24 hours a day to assist you. The number is 911 or (423) 439-4480; for business and for non-emergencies the number is (423) 439-4480.

### Campus Security Report

East Tennessee State University makes available to prospective students and employees the ETSU Security Information Report. This annual report includes campus crime statistics for the three most recent calendar years and various campus policies concerning law enforcement, the reporting of criminal activity, and crime prevention programs. The ETSU Security Information Report is available upon request from East Tennessee State University, Department of Public Safety, Box 70646, Johnson City, TN 37614-1702. The report can be accessed on the Internet at: [https://www.etsu.edu/safety/documents/2018\\_asfsr.pdf](https://www.etsu.edu/safety/documents/2018_asfsr.pdf)

### Inclement Weather Policy

East Tennessee State University and its branch campuses will normally remain open during periods of inclement weather. However, under certain extreme conditions, the president may elect to officially close (or suspend selected activities of) the university and/or branch campuses or the Nave Center. Determination of extreme conditions will be made as early in the day as possible and broadcast on area radio and TV stations. Announcements of closing or suspension of activities will be broadcast every 30 minutes on WETS-AM and WETS-FM.

Students are responsible for any academic work which they miss as a result of inclement weather. It is the individual student's responsibility to take the initiative in making up any missed work, and it is the faculty's responsibility to provide students a reasonable opportunity to make up missed work.

### GoldAlert Email and Text Messages

A mass notification system is used to provide email and text messages to members of the campus community. To receive these messages, you must provide a cell phone number or e-mail address on the GoldAlert registration website <https://www.getrave.com/login/etsu>. This URL is located on ETSU's Homepage. Simply log into GoldAlert with your ETSU username and password, and fill in the requested information. Your information will never be used for anything other than emergency purposes.

### View your Grades on GoldLink

Grades will be available on **GoldLink** beginning the week following Commencement. By using a domain login and password students may access their grades using our **GoldLink** system.

Type <http://goldlink.etsu.edu>

Log in using your ETSU domain login and password

Click on Student Page

Click the Grades Pane

Select Term and click Go

## FINANCIAL AID

### ETSU Office of Financial Aid

105 Dossett Hall (423) 439-4300 [finaid@etsu.edu](mailto:finaid@etsu.edu)

### Check your Financial Aid Status

[ETSU's GoldLink Portal](#)

To apply for federal aid such as grants, loans, and work study including the lottery, complete the [Free Application for Federal Student Aid \(FAFSA\)](#) as soon as possible after October 1 using prior year tax information. View [ETSU Office of Financial Aid](#) website for information and important dates and deadlines. April 15 is the priority deadline to have your FAFSA filed, verification complete, all corrections made, and file ready to award for fall term. Do not forget to follow up frequently on GoldLink, ETSU email, and with the Office of Financial Aid to ensure your funds will be available in a timely manner each semester.

- Check your [FAFSA](#) Student Aid Report (SAR) for accuracy. Read all SAR comments. If corrections are required, ask the ETSU Office of Financial Aid for assistance.
- If you were selected for verification visit the [ETSU Office of Financial Aid](#) website for information and forms. Use the IRS Data Retrieval on the FAFSA if you qualify or order your Federal Tax Return Transcript from the IRS as soon as possible each year.
- Use the [GoldLink Guide for Financial Aid](#) to help you successfully navigate your way through the financial aid process.
- Many scholarship programs are available to assist students. Find scholarships that meet your needs and apply online [ETSU Scholarship Office](#). March 1<sup>st</sup> is the general scholarship deadline each year. Tennessee residents apply for the Tennessee Education Lottery Scholarship Program by submitting the [FAFSA](#). Athletic scholarships are also available and are awarded by Athletics. For more information on athletic scholarships, contact the [head coach](#) regarding a particular sport.
- Be a wise borrower of [student loans](#). It is important to understand your loan options, limits, interest rates, and repayment plans. Budget your money and only borrow what you need; [Financial Planning is Important!](#)
- You must attend classes regularly and meet the requirements of the [ETSU Financial Aid Satisfactory Academic Progress Policy](#) to receive financial aid.

| <b>Subject</b> | <b>Description</b>              | <b>Subject</b> | <b>Description</b>                    |
|----------------|---------------------------------|----------------|---------------------------------------|
| ACCT           | Accounting                      | HIST           | History                               |
| ADVR           | Advertising                     | HSCI           | Health Sciences                       |
| AFAM           | African/African-Amer Stud       | HSMP           | Health Services Management and Policy |
| ALHE           | Allied Health                   | HUMT           | Humanities                            |
| ANTH           | Anthropology                    | INTD           | Interior Design                       |
| APST           | Appalachian Studies             | JAPN           | Japanese                              |
| ARTA           | Art                             | JOUR           | Journalism                            |
| ARTH           | Art History                     | LANG           | Languages                             |
| ASTR           | Astronomy                       | LATN           | Latin                                 |
| AVST           | Archival Studies                | LEAD           | Leadership                            |
| BADM           | Management                      | MALS           | Liberal Studies                       |
| BIOC           | Biomedical                      | MATH           | Mathematics                           |
| BIOL           | Biology                         | MCOM           | Mass Communication                    |
| BLUE           | Bluegrass                       | ME             | Technology                            |
| BSPS           | Professional Studies            | MEDA           | Media Services                        |
| BSTA           | Biostatistics                   | MGMT           | Management                            |
| CBAT           | Other, CBAT                     | MICR           | Microbiology                          |
| CDIS           | Communicative Disorders         | MKTG           | Marketing                             |
| CDST           | Cross-Disciplinary Studies      | MSCI           | Military Science                      |
| CEE            | Civil Environmental Engineering | MUSC           | Music                                 |
| CHEM           | Chemistry                       | NMST           | New Media Studio                      |
| CHIN           | Chinese                         | NNSE           | National Student Exchange             |
| CJCR           | Criminal Justice & Criminology  | NRSE           | Nursing                               |
| COBH           | Community and Behavioral Health | NTFD           | Nutrition and Foods                   |
| COUN           | Counseling                      | PEXS           | Physical Educ & Exercise Sci          |
| COMM           | Communication Studies           | PHED           | Physical Educ & Exercise Sci          |
| CPSC           | Cardiopulmonary Science         | PHIL           | Philosophy                            |
| CSCI           | Computer & Information Science  | PHYS           | Physics                               |
| CUAI           | Curriculum & Instruction        | PHYT           | Physical Therapy                      |
| DANC           | Dance                           | PMGT           | Public Management                     |
| DHYG           | Dental Hygiene                  | PREH           | Pre-Health Professions                |
| DIGM           | Digital Media                   | PSCI           | Political Science                     |
| ECED           | Early Childhood Education       | PSYC           | Psychology                            |
| ECON           | Economics                       | PUBR           | Public Relations                      |
| EDFN           | Educational Foundations         | RADT           | Radiologic Technology                 |
| ELPA           | Educ Ldrship & Policy Analysis  | READ           | Reading                               |
| ELS            | English Language                | RELI           | Religion                              |
| ENGL           | English                         | RHSC           | Rehabilitative Health Sciences        |
| ENGR           | Engineering                     | RTVF           | Radio Television & Film               |
| ENTC           | Technology                      | SALM           | Sport & Leisure Management            |
| ENVH           | Environmental Health            | SCED           | Science Education                     |
| ENVS           | Environmental Studies           | SPED           | Special Education                     |
| ETSU           | ETSU                            | SOAA           | Sociology & Anthropology              |
| EXCH           | Exchange Student                | SOCI           | Sociology                             |
| FNCE           | Finance                         | SOWK           | Social Work                           |
| FREN           | French                          | SPAN           | Spanish                               |
| GEOG           | Geography                       | SRVL           | Service Learning                      |
| GEOL           | Geology                         | STAT           | Statistics                            |
| GEOS           | Geoscience                      | STOR           | Storytelling                          |
| GERM           | German                          | SURV           | Surveying & Mapping                   |
| GRAD           | Graduate                        | THEA           | Theatre                               |
| GREK           | Greek                           | UHON           | University Honors                     |
| GSLD           | Global Sports Leadership        | WMST           | Women's Studies                       |
| HDAL           | Human Development & Learning    |                |                                       |

