

Two-Factor Authentication (2FA) for VPN and Remote Desktop

On Monday, June 21st, ETSU will turn on Two-Factor Authentication (2FA) for VPN access for all users. Once enabled, individuals will be required to complete the Two-Factor Authentication steps appropriate for their connection in addition to entering their ETSU username and password to connect remotely.

All faculty and staff are encouraged to ensure their Two-Factor Authentication information is configured before June 21st in order to continue using VPN services. Please reference the [ITS detailed Two-Factor Authentication guide](#) if you have any question or concerns with the process. Additionally, Remote Desktop Gateway users should use the detailed guide to enable a different 2FA method as text message options are not supported. Please contact the ITS Help Desk at itshelp@etsu.edu or 423-439-4648 if you have difficulty.

For dissemination:

ETSU Monday Newsletter – Weekly – emails@etsu.edu

Starting:	1-June-2021
Ending:	5-July-2021
Audience:	Faculty/Staff