Windows Updates for ETSU PCs Operating Remotely

If you are working at home using an ETSU Windows 10 laptop, you may not be receiving updates in a timely fashion. Your ETSU laptop may be trying to connect to the ETSU network in order to download updates, and depending on your network and settings, it may be unable to download them. Please visit our ITS Windows Update Detailed Guide for steps on how to ensure your ETSU-owned Windows 10 computer is staying safe and secure while working remotely. Please note that this only applies to ETSU-owned equipment. Any personal devices are excluded from these steps.

Third party software, such as internet browsers, that you use to connect to ETSU should also be updated regularly to help prevent information security weaknesses. If you have questions or need assistance applying updates, please contact the ITS Help Desk at itshelp@etsu.edu or 423-439-4648.

For dissemination

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