Modern Authentication for University Email Access

On May 12th, ETSU will be migrating its email systems to utilize modern authentication. This will allow email applications that support modern authentication to provide users a similar experience to logging in to webmail (https://email.etsu.edu). Once the migration has occurred ETSU Faculty, Staff, and Students that have 2 Factor Authentication enabled on their account will be prompted to log in to their mail applications again. Users will need to use their ETSU username and password, and then complete the 2 Factor Authentication steps that they have configured to complete the setup. Note: Currently configured app passwords should continue working. For more information, you can read the full support article here.

For dissemination:

    ETSU Monday Newsletter – Weekly – emails@etsu.edu
            Starting: 2-March-2020
            Ending: 30-March-2020
            Audience: Faculty/Staff, Students

    Slack Notification
            Starting: 2-March-2020
            Reminder: 16-March-2020
            Audience: ITS Employees

    TopDesk News Notification

            Starting: 2-March-2020
            Ending: 6-April-2020
            Audience: Self-service users