

Cigna and Ballad Health Network Announcement

Valued Partners for Health Member:

We're writing to let you know that Ballad Health may leave the Cigna LocalPlus and Cigna Open Access Plus networks effective Jan. 1, 2025. At this time, Cigna and Ballad Health are still negotiating new contract terms. Cigna is scheduled to mail letters to impacted plan members no later than Dec. 1, 2024 if they and Ballad Health have not reached an agreement or extension of the contract at that time.

As a Partners for Health plan member, you have one opportunity to revise your Annual Enrollment elections for 2025. If you wish to do so, you **must** submit your request to Benefits Administration no later than 4:30 p.m. Central time on Dec. 1, 2024.

Please visit our Partners for Health website, www.tn.gov/partnersforhealth.html, to review information about your 2025 benefits options. To see your current elections for 2025, log in to Edison at www.edison.tn.gov, click Benefits & Health, Benefits Details and then Benefits Summary. Change the date to 1/1/2025.

If you would like to change your 2025 benefits elections, please use the 2025 Enrollment Change Application located on our website at https://www.tn.gov/content/dam/tn/partnersforhealth/documents/2024_forms/1043_2024.pdf.

- When filling out your application, select the Annual Enrollment Revision box under Part 1.
- To submit your application, active employees will give their completed applications to the benefits coordinator at their agency. COBRA participants will need to submit their applications by mail to the address on the application; email it to benefits.administration@tn.gov or fax it to 615.741.8196.
- Revisions submitted by the deadline on Dec. 1 will become effective Jan. 1, 2025.

If you have questions about your opportunity to revise your benefits selections, talk to your agency benefits coordinator, or contact Benefits Administration by phone at 615.741.3590 or 800.253.9981 or by email at benefits.administration@tn.gov.