



Council for Standards in Human Service Education

Assuring the quality, consistency, and relevance of human service education programs.

<http://www.cshse.org>

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March 13, 2016

Dr. Janna Scarborough
CSHS Department Chair
ETSU Department of Counseling and Human Services
East Tennessee State University
Box 70701
Johnson City, TN 37614

Dear Dr. Scarborough:

It is my privilege to inform you that the Bachelor of Science in Human Services Program at East Tennessee University has been accredited by the Council for Standards in Human Service Education (CSHSE) for the period of February, 2016 through February 2021.

PROGRAM STRENGTHS

The readers and site visitors for your program identified many strengths, to include:

- Very thorough self-study
- The use of CSHSE Standards in guiding coursework
- High expectations of students
- The emphasis on cultural diversity
- Service learning throughout the curriculum
- Strong focus on research
- Excellent assessment instruments
- Posting of annual reports on the website
- Robust curriculum

REQUIREMENTS FOR NEXT REACCREDITATION

Your program has been found to meet the CSHSE Standards so no changes are required for next reaccreditation!

RECOMMENDATIONS RELATED TO THE STANDARDS

Although all standards are determined to have been met, the following recommendations are submitted for your consideration:

- **Standard 9.e.** Consider more gathering space for students
- **Standard 10.b.** Make it easier for students to identify a person to evaluate transcripts
- **Standard 12.c.d.e.f.** Strengthen this standard by including more info about organizational structure of communities; capacities, limitations, and resiliency of human systems; documentation of annual activity plans as to how diversity is incorporated into the curriculum
- **Standard 13.b.** Consider emphasizing the range of populations served and the needs addressed by human services. **d.** What could be done to move from medium to heavy emphasis of economic and social class systems?
- **Standard 16.** Consider more emphasis on case management.
- HDAL 3510 and HDAL 3610 carry most of the curriculum related to CSHSE Standards. Consider showing more evidence that the Standards are pronounced in other courses.
- HDAL 4950 relates to research in learning and development. Consider showing more evidence of this being incorporated into other courses.

RECOMMENDATIONS NOT RELATED TO THE STANDARDS

We would encourage the infusion of Cultural Competence into the curriculum. CSHSE will have a new standard in the near future that addresses this issue. Look for guidance on our website, to include articles in the *Bulletin* about best practices.

Your next reaccreditation will be February, 2021. No site visit will be necessary at that time. Please include this letter in your self-study. Also – it will be important to consult the CSHSE website for any changes in Standards or format.

You will receive a formal letter and Certificate of Accreditation from Elaine Green, President of CSHSE.

I'm pleased that we can count yours as one of our exemplary, accredited programs. Feel free to contact me if you have questions.

March 13, 2016

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Sincerely,

Jacquelyn Kaufmann, M.S. HS-BCP
Vice President of Accreditation

Cc: Dr. Elaine Green, President, CSHSE
Ms. Stephany Hewitt, Regional Director, CSHSE
Mr. Harold Gates, Lead, CSHSE
Dr. Jamie Branham Kridler, Program Coordinator, ETU