

# ETSU Approvers Guide

*Version 2-5-2020*



# ETSU Approval Guide

The purpose of this guide is to assist approver's in the new US Bank Access Online approval process. Instead of signing off on a paper statement each month, every approver will electronically approve cardholder transactions.

Also, a cardholder cannot final approve their own transactions. The transactions must be approved by someone one level up from the cardholder.

# Logging In - <https://www.access.usbank.com/>

Access® Online

[Contact Us](#)

[Login](#)

## Welcome to Access Online!

Please enter the information below and login to begin.

\* = required

**Organization Short Name:\***

ETSU

**User ID:\***

**Password:\***

Login

[Forgot your password?](#)

[Register Online](#)

Organization Short Name: ETSU  
User ID: Procard Administrator will give you your User ID  
Password:





# Forgot Your Password

Access® Online

[Contact Us](#)

[Login](#)

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**Organization Short Name:\***

ETSU

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Login

[Forgot your password?](#)

[Register Online](#)

Forgot your password?





# Forgot Your Password

[Contact Us](#)

[Login](#)

## Login Forgot Password

In order to re-set your password, please enter the following information. If you need assistance, please contact your program administrator.

\* = required

**Organization Short Name:\***

ETSU

**User ID:\***

Continue

[<<Back to Login](#)





# Forgot Your Password

[Contact Us](#)

[Login](#)

## Login Forgot Password

Enter the response to your authentication question. If you need assistance, please contact your program administrator.

\* = required

**User ID:** ch1pcard

**Organization Short Name:** aco071

**Authentication Question:**What was the name of your first stuffed animal?

**Enter the response to your Authentication Question:\***

[Continue](#)

[<<Back to Forgot Password Page](#)





# Forgot Your Password

[Contact Us](#)

[Login](#)

## Login Authentication Code

Request and then enter your authentication code. If you need assistance, please contact your program administrator.

**User ID:** ch1pcard

**Organization Short Name:** aco071

**Request an Authentication Code:**

[Send a Code](#)

[<<Back to Login](#)





# Forgot Your Password

There was a request for an Authentication Code to regain access to Access Online. Use the following code to reset your password on the Forgot Password page.

**Authentication Code:**

ABcdeFGh

The code is active for 20 minutes. If you incorrectly enter the Authentication Code three times, the code will be deactivated.

Contact your Program Administrator for assistance if you didn't request a code.

\*\*\*This is a system-generated message. For assistance, do not reply to this email. Please contact your Program Administrator. Thank you.\*\*\*







# Forgot Your Password

## Login Authentication Code

**i** We sent the code to your email address on file.

Request and then enter your authentication code. If you need assistance, please contact your program administrator.

\* = required

**User ID:** ch1pcard

**Organization Short Name:** aco071

**Enter your Authentication Code:\***

[Send me another code](#)

**Continue**

[<<Back to Login](#)





# Forgot Your Password

## Login New Password

User ID: blImpa3

Organization Short Name: BLLM

New Password:

Confirm New Password:

Continue

[<<Back to Login](#)



# Welcome to Access Online Rebecca Birdwell

Your last login was 01/17/2020

Language Selection:

American English ▾

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## Message Center

[Message\(s\) from Access Online](#)

## Purchasing

Account Name: REBECCA L BIRDWELL  
Account Unique ID: ⓘ 0459-6350-1900-1855  
Account ID: 219350000445  
Account #: \*\*9234  
Account Status: Open

Statement Balance: \$57.99  
Billing Cycle Close Date: 01/20/2020

[View Current Statement](#)

Current Balance: \$12.00  
Credit Limit: \$2,000.00  
Available Credit: \$1,988.00

This information is updated as of the previous business day and may not reflect pending account activity.

### Last 10 Transactions Posted

Posting Date	Merchant	Amount
01/29	CORPORATE CARD ANNUAL FEE	\$12.00
01/06	AMZN MKTP US*TO71J5RN3	\$57.99

## Quick Links

[Manage Home Page Settings](#)  
[Account Alerts](#)  
[Manage Contact Information](#)  
[Manage Email Notifications](#)  
[Run Transaction Detail Report](#)  
[View All Statements](#)  
[View Last Cycle Transactions](#)  
[View Open Transactions](#)

Please note:  
Every year a Corporate Card Annual fee will be accessed to each card in the anniversary month the card was obtained.

# My Personal Information

- Event Driven Notification
- Payment Plus
- Order Management
- Transaction Management
- Account Information
- Reporting
- My Personal Information**
  - Password
  - Contact Information
  - Manage Account Access
  - Manage Favorites
  - Account Alerts

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## My Personal Information

User ID: CH2PCARD

### Password

Change your system password and create or modify an authentication response that will be used when resetting a password.

### Contact Information

Update your user ID contact information (e.g., phone no., etc.).

- Email Notification

Contact Information

### Manage Account Access

View access rights and user specific information, such as accounts and hierarchy level access.

- Add Accounts

### Manage Accounting Code Favorites

Add favorites, enable favorites to be selected when reallocating and managing allocations, and delete existing favorites.

### Account Alerts

Enroll, view, or update your Alert preferences.



# Email Notification

Event Driven Notification  
Payment Plus  
Order Management  
Transaction Management  
Account Information  
Reporting

## My Personal Information

- Password
- Contact Information
- Manage Account Access
- Manage Favorites
- Account Alerts

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Update your user ID contact information (name, address, phone no., etc.).

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### Manage Account Access

View access rights and user specific i accounts and hierarchy level access.

- Add Accounts

### Manage Accounting Code Favorites

Add favorites, enable favorites to be selected when reallocating and managing allocations, and delete existing favorites.

### Account Alerts

Enroll, view, or update your Alert preferences.

Click on Email Notification to set up reminders



# My Personal Information

## Email Notification


User ID: KELLEYK

To receive an email notification, select the specific process and corresponding scenarios, timing or accounts.


\* = required

**Email Address: \***

KELLEYK@ETSU.EDU

**Preferred Output Language: \*** American English 

## Status Notifications

**Data Exchange** 

- All
- Successful Upload
- Unsuccessful Upload
- Successful Download
- Unsuccessful Download

**Password Expiration Email Notification**

Send notification 10 days and 3 days prior to password expiration.

**Pending Cardholder's Transaction Approval**

- Daily
- Weekly:

**Pending Approver's Transaction Approval**

- Daily
- Weekly:

The email notification function sends you an email when you have transactions to approve in Access Online. The notification is **NOT** automatically enabled for you. If you want to be notified, you must enable the function in Access Online.

# Example of Email Notification

-----Original Message-----

From: U.S. Bank Access Online <[accessonline.tm@access.usbank.com](mailto:accessonline.tm@access.usbank.com)>

Sent: Wednesday, January 29, 2020 6:31 AM

To: Kelley, Katherine M. <[KELLEYK@mail.etsu.edu](mailto:KELLEYK@mail.etsu.edu)>

Subject: [EXTERNAL] Access Online - Number of Transactions Pending - 3

This automated email summarizes the transactions that are pending your action within your Access<sup>®</sup> Online Manager Approval Queue.

---

Total number of pending transactions:3

Total dollar amount of pending transactions: \$1,506.53

---

If you do not wish to receive this message, please go to "My Personal Information" within Access<sup>®</sup> Online and modify your notification settings.

\*\*\*This is a system-generated message. For assistance, do not reply to this email. Please access the Contact Us page through Access Online. Thank you.\*\*\*

U.S. BANCORP made the following annotations



# Approving Transactions

An approver has until the last day of that month to approve a transaction when the transaction posts on or before the 20<sup>th</sup> of the month. If a transaction posts after the 20<sup>th</sup>, an approver has until the last day of the next month to approve.



Request Status Queue  
Active Work Queue  
System Administration  
Account Administration

## Transaction Management

- Transaction List
- Manager Approval Queue
- Manager Approval History

Account Information  
Reporting  
Dashboard  
Data Exchange  
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# Transaction Management

## Select Product

Please select a product line to manage from the list below:

[Purchasing Card](#)

[Corporate Card/One Card/Other](#)

Click on Transaction Management to go to approvals.



---

# Transaction Management

Product: Purchasing Card

[Switch Products](#)

## Transaction List

View, review, allocate/reallocate and add comments to transaction information.

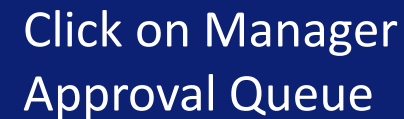
### [View Previous Cycle](#)

Presents the Transaction list for the previous cycle.

### [View Pending Transactions](#)

Presents the pending transactions list.

Click on Manager Approval Queue



## [Manager Approval Queue](#)

View, approve, reject, and reallocate transactions in your approval queue.

## [Manager Approval History](#)

View and pull back transactions previously approved by you.



# Manager's Approval Queue

Transactions

The following transactions are awaiting your approval. Filter the pending transactions by using any of the search criteria.

**Billing Cycle End Date:** All **Approval Status:** All **Transaction Amount:** All \$

**Cardholder Approver:** All **Last Approver:** All

**Pending Approver:** All

Display 25 Transactions per page

[Search](#) [Reset](#)

Please select the transactions you would like to approve, reject or reallocate and click the appropriate button. Note: Reallocation can only be done on the selected transactions on this page, not against all transactions on all pages.

If you would like to view or modify specific transaction data, please click on the transaction's approval status, date or accounting code link.

Records 1 - 2 of 2

[Check All Shown](#) | [Uncheck All Shown](#)

Select	Approval Status	Trans Date	Merchant	City/State	Amount	Detail	Account Number	Cardholder Approver	Last Approver	Pending Approver	Comments	Accounting Code
<input type="checkbox"/>	<a href="#">Pending</a>	<a href="#">01/23</a>	BP#1666098ROAD RUNNQPS	JOHNSON CITY, TN	\$88.73	<a href="#">①</a>	...9585	Seehorn, Jimmy L	Seehorn, Jimmy L	<a href="#">⌂</a> KELLEY, KATHY		<a href="#">E 040200 74570</a>
<input type="checkbox"/>	<a href="#">Pending</a>	<a href="#">01/21</a>	BP#1666098ROAD RUNNQPS	JOHNSON CITY, TN	\$43.37	<a href="#">①</a>	...9585	Seehorn, Jimmy L	Seehorn, Jimmy L	<a href="#">⌂</a> KELLEY, KATHY		<a href="#">E 040200 74570</a>

[①](#), [②](#) Trans Detail Level [⌂](#) Reallocated

[Check All Shown](#) | [Uncheck All Shown](#)

Records 1 - 2 of 2

[Approve](#) [Reject](#) [Reallocate](#) [Mass Reallocate](#)

Approvers can approve two ways:

1. You can click on "Check All Shown" then click on approve
2. You can click on a Trans Date to see more detail, then click on approve on that page.



# Detailed Transaction Information-Summary

## Transaction Summary

Status	Trans Date	Posting Date	Merchant	City, State/Province	Amount	Detail	Purchase ID	Attachment	Accounting Code
	01/23	01/27	BP#1666098ROAD RUNNQPS	JOHNSON CITY, TN	88.73				E 040200 74570

Disputed
  Trans Detail Level
  Reallocated
  Upload Attachments
  Attachment

[Summary](#)
[Allocations](#)
[Comments](#)
[Approval History](#)

The Summary tab shows high-level transaction information.

To change the review status, click the "Mark as Reviewed" button.

To approve and forward the transaction, click "Approve." To not approve a transaction and send it back, click "Reject."

To initiate a dispute, click the "Dispute" button.

### Transaction

**Date:** 01/23/2020  
**Purchase ID:**  
**Total Amount:** 88.73  
**Memo Post:** [i](#) Yes

**Sales Tax:** 0.00  
**Freight:**

### Merchant

**Name:** BP#1666098ROAD  
 RUNNQPS  
**City, State/Province:** JOHNSON CITY, TN  
**Transaction Type:** MASTERCARD MC  
 PURCHASE

### Merchant Category Code

**(MCC):** 5542  
**MCC Description:** AUTOMATED FUEL  
 DISPENSERS

### Reference Information [i](#)

**Billing Cycle:** Open  
**Posting Date:** 01/27/2020  
**Reference Number:** 55316580024744003984118  
**Authorization Number:** 043052

### Most Recent Extract Dates

**Financial Extract:**  
**General Ledger Extract:**  
**Payment Extract:**

### Fleet Information

**Purchase Time:** 1:11 p.m.  
**Purchase Type:** 0  
**Service Type:** 1  
**Fuel Type:** 001

**Odometer:** 0  
**Vehicle Number:** 000000  
**Driver Number:** 000000

### Currency

**Billing Currency:** U.S. Dollar  
**Source Currency:** U.S. Dollar  
**Source Currency Amt:** 88.73

### Product Summary

	Qty	Unit Price	Gross Amount	Net Amount
Fuel	38.5900	2.30	88.73	0.00
Non-Fuel			0.00	0.00



# Detailed Transaction Information-Approval History



Product: Purchasing Card  
Card Account Number: \*\*\*\*\*9585, JIMMY L SEEHORN  
Card Account ID: 219350000439






[Switch Products](#)  
[Switch Accounts](#)

[Trans List](#) | [Manager's Queue](#)

Attachment of receipts are provided by each cardholder.

## Transaction Summary

Status	Trans Date	Posting Date	Merchant	City, State/Province	Amount	Detail	Purchase ID	Attachment	Accounting Code
	01/23	01/27	BP#1666098ROAD RUNNQPS	JOHNSON CITY, TN	88.73	II		 	E 040200 74570

 Disputed  Trans Detail Level  Reallocated  Upload Attachments  Attachment

[Summary](#) | [Allocations](#) | [Comments](#) | [Approval History](#)

The Approval History tab displays approval actions taken on a transaction.

Cardholder Approver: Seehorn, Jimmy L  
Current Pending Approver: KELLEY, KATHY

## Approval Actions

Approver	Date/Time	Approval Action	Approver Modifications
Seehorn, Jimmy L	01/28 10:20	Approved	A



Click on attachment to see receipt for item(s) bought.

# Detailed Transaction Information

Product: Purchasing Card [Switch Products](#)  
Card Account Number: \*\*\*\*\*9585, JIMMY L SEEHORN [Switch Accounts](#)  
Card Account ID: 219350000439

[Trans List](#) | [Manager's Queue](#)

## Transaction Summary

Status	Trans Date	Posting Date	Merchant	City, State/Province	Amount	Detail	Purchase ID	Attachment	Accounting Code
	01/23	01/27	BP#1666098ROAD RUNNQPS	JOHNSON CITY, TN	88.73	ⓘ		 	E 040200 74570

Ⓧ Disputed ⓘ ⓘ Trans Detail Level Ⓜ Reallocated Ⓞ Upload Attachments 📎 Attachment

- Summary
- Allocations**
- Comments
- Approval History

The Approval History tab displays approval actions taken on a transaction.

Cardholder Approver: Seehorn, Jimmy L  
Current Pending Approver: KELLEY, KATHY

## Approval Actions

Approver	Date/Time	Approval Action	Approver Modifications
Seehorn, Jimmy L	01/28 10:20	Approved	A

If this is not the correct index and /or account code, click the allocations tab to update this information. This must be updated prior to approving.

# Transaction Final Approval

## Transaction Management

### Approve Transaction(s)

[+] 1 Transaction(s) to Approve

- I approve these transaction(s) and no further approval is needed.
- I want to forward these transaction(s) for further approval to:

[Select Approver](#)

Approve

Cancel



# Transaction Approval

Once an approver has approved the transaction, the approval status will go from Approved to Final Approved.

Records 1 - 23 of 23

[Check All Shown](#) | [Uncheck All Shown](#)

Select	Status	Approval Status	Trans Date	Posting Date	Merchant	City/State	Amount	Detail
<input type="checkbox"/>		Final Approved	01/16	01/20	SAMSClub.COM	888-746-7726, AR	\$99.98	
<input type="checkbox"/>		Final Approved	01/17	01/20	DOMINO'S 7439	843-292-0499, NC	\$130.20	
<input type="checkbox"/>		Final Approved	01/19	01/20	BEST BUY 00008995	JOHNSON CITY, TN	\$39.99	
<input type="checkbox"/>		Final Approved	01/16	01/20	FOOD CITY #629	JOHNSON CITY, TN	\$36.12	
<input type="checkbox"/>		Final Approved	01/16	01/17	SQ *SQ *BIG NICK'S BBQ	GOSQ.COM, NC	\$353.00	
<input type="checkbox"/>		Final Approved	01/16	01/17	DICK'S CLOTHING&SPORTI	KINGSPORT, TN	\$59.98	
<input type="checkbox"/>		Final Approved	01/16	01/17	DICK'S CLOTHING&SPORTI	JOHNSON CITY, TN	\$149.95	







# Web-based Training

**usbank.** Access® Online



Chat With Us



Log Out

- Request Status Queue
- Active Work Queue
- System Administration
- Account Administration
- Transaction Management
- Account Information
- Reporting
- Dashboard
- Data Exchange
- My Personal Information

## Welcome to Access Online JAYNE MORRELL

Your last login was 01/30/2020

### Message Center

[Message\(s\) from Access Online](#)

Language Selection:

American English ▾

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Click on Manage approvals for more information.


[Go to Access Online class registration](#)


[Go to WBT reporting](#)


Welcome, JAYNE.


[Log out](#)


Open a topic area below and select content from each tab to create your own learning plan.


Get started using Access Online 


Configure the system 


Manage accounts and users 



Work with transactions 



Work with orders 

Work with payments 

Manage approvals 

Create and run reports and statements 

 Start training 

 Go to my learning plan 

Change user type:

Commercial Administrator 

Announcements

January 11, 2020

**Enhanced Security Options:** We updated the *Navigation Basics* [lesson](#) and [quick start guide](#) and the *My Personal Information* [lesson](#) and [quick start guide](#) to show the new enhanced security options.

We also updated the *User Profiles* [user guide](#) and the *Access InSite* [user guide](#) to also show the

